

myHealth@SC –

Manage your health online with myHealth@SC. myHealth@SC is Springfield Clinic's online patient portal that allows you to track and manage your health information in a secure online environment. For more information about myHealth@SC, visit www.SpringfieldClinic.com and select the Quick Link titled *myHealth@SC Patient Portal*.

Medical Record Request Processing Fees

Springfield Clinic has partnered with CIOX Health to fulfill your request for a copy of your medical record. Springfield Clinic has chosen to charge our patients discounted rates from the regulated fees in the State of Illinois.

Please see details of rates for paper copies for Patient Requests at the Illinois Comptroller's website for Copying Fees Adjustments.

The fee should be remitted to CIOX Health Technologies as directed on the CIOX Health invoice you receive.

Fax or forward this completed authorization for processing to the Correspondence Section, HIM Department. This authorization does not replace the Springfield Clinic's verbal authorization.

Correspondence Fax Numbers: (217) 527-2887 or (217) 527-4748

Correspondence Phone Number: (217) 528-7541 Ext. 43749 or toll free (800) 444-7541 Ext. 43749

Mailing address: Springfield Clinic – Attention: Correspondence, 1025 S. 6th Street, PO Box 19248 Springfield, IL. 62794-9248

Dear Patient:

At Springfield Clinic, we continually strive to better serve our patients. You can assist us in evaluating our endeavors by taking a moment to let us know why you have asked to have your records transferred. Your response is important to us, and is most welcome.

_____ My physician, Dr. _____, is no longer with the Clinic.

_____ I have moved to a new town and will be seeking care there.

_____ I desire a second opinion regarding the proposed treatment.

_____ My insurance no longer covers my doctor's services.

_____ My insurance company has requested that I obtain this information for an application or a claim.

_____ My records are necessary in order to meet school or job-related requirements.

_____ Other: _____

Springfield Clinic is committed to providing quality, caring, ethical, and accessible services through a patient-oriented organization. We continue to diversify our wide range of specialty services in an attempt to provide a full range of medical care. We would welcome any further comments you may wish to make.